



Hello All,

It's the Christmas Season, and along with all the good and joy that brings, it also means an increase in email, phone, and text Spam, Spoofing and Phishing communications.

The attempts at identity and/or password theft will always change in their subject line and text, but most have not changed in their efforts to get you to open, forward or click on a link or attachment. They will pretend to be your bank, your credit card provider, a receipt for a recent purchase, a charitable organization or diocesan church, a postal/parcel service, and even your coworkers and IT staff.

It can be hard to recognize these scams, so please slow down and be observant when you are managing your mailbox, text messages, and voicemail messages. The best practice is to always regard unsolicited communications with suspicion and caution. Recent security threats occurred when the staff person(s) was talking on the phone while going through emails and clicking on links and attachments.

Finally, a reminder to never forward a suspicious email to your IT staff. This will only signal the sender you are an active email account and will create more unwanted email. Please call us before acting if you have any questions. If you believe you have opened a bad email or clicked on a bad link or attachment, please shutdown the computer or device immediately and contact us at support@faithcatholic.com

Thank you for all you do to help us maintain a safe and secure network and Internet environment.

Have a Blessed Christmas Season.

FAITH Catholic Help Center
support@faithcatholic.com

- *Image Design by Kayla Simon*